



SERVICE AGREEMENT ELECTRONIC ASSET DISPOSAL SERVICES

R-19/20-05

This agreement made and entered into this 19th day of June 2020, by and between the Lee’s Summit R-7 School District, herein after referred to as the “District”. The District is awarding the following contract to **Synetic Technologies Inc.**, hereafter referred to as “Service Provider”, Witnessed, that:

Whereas, Service Provider has offered to provide the services, payment terms and insurance requirements, subject to the General Conditions described in Exhibit A and

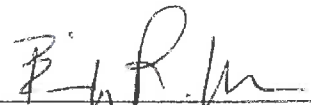
Whereas, the District desires to engage Service Provider to perform such services. District staff reserves the right to choose provider(s) in any combination that best suits their needs.


Now, therefore, in consideration of the mutual covenants and considerations herein contained, it is hereby agreed by the parties hereto as follows:

1. District employs Service Provider to perform the services hereinafter set forth.
2. **Services:** Service Provider represents that it is equipped, competent and able to perform, and that it will perform all services hereinafter set forth in a diligent, competent and workmanlike manner. Service Provider will perform all such services in accordance with the following provisions, incorporated into this Agreement as if set forth in full herein: the Service Provider’s Proposal, (“Proposal”); Scope of Services (“Scope”); Pricing; Payment Terms; Insurance Requirements and General Terms and Conditions, attached hereto as Exhibit A.
3. The term of this Agreement shall commence on July 1st, 2020 and expire on June 30th, 2021. Prices shall remain firm for the initial term of this contract. The District may, at its option, renew the Contract for up to three (3) additional one-year contract periods by giving written notice to the supplier.
4. This Contract may be terminated by either party upon thirty (30) days prior notice in writing to the other party. The District may terminate this contract immediately, under breach of contract, if the Service Provider fails to perform in accordance with the terms and conditions as referenced to and incorporated above.
5. This Agreement shall be binding on the parties thereto only after it has been duly executed and approved by the District and the Service Provider.

Lee’s Summit R-7 School District:

Synetic Technologies Inc.:


 Title: Interim Superintendent Date: 6/19/20


 Title: Vice President Date: 6/23/20



R-19/20-05

**Synetic Technologies Inc
Supplier Response**

Event Information

Number: R-19/20-05

Title: Electronic Asset Disposal Services

Type: Request for Proposal

Issue Date: 3/17/2020

Deadline: 5/21/2020 03:00 PM (CT)

Notes: The Lee's Summit R-7 School District is soliciting proposals for Electronic Asset Disposal Services. The district is soliciting proposals from qualified persons or firms to provide electronic asset disposal services, as needed, for the Lee's Summit R-VII School District. Lee's Summit R-7 School District (or the "District") is requiring proposers to submit their proposals electronically. Electronic submission help eliminate errors, eliminate unnecessary work, and is more friendly to the environment. Lee's Summit R-7 School District will not accept proposals that are submitted via email or fax machine. The District reserves the right to accept or reject any and all proposals and to waive any formalities or technicalities if deemed in the best interest of the District. It is the responsibility of all responders to review the entire proposal, seek clarification of any item or requirement that may not be clear, and check all responses for accuracy before submitting a response.

If you are having difficulty submitting electronically, please contact Heather Falls at 816-986-2195 or email heather.falls@lrs7.net for instructions.

It is the responsibility of interested firms to check <https://lrs7ebid.ionwave.net> for any addendums or notices of information prior to the opening date and time of this RFP.

Contact Information

Contact: Heather Falls

Address: Purchasing

702 SE 291 Highway

Lee's Summit, MO 64063-4306

Synetic Technologies Inc Information

Contact: Gary Agness
Address: 1120 Clay Street
North Kansas City, MO 64116
Phone: (816) 920-5558
Fax: (816) 920-5940
Toll Free: (866) 920-5558
Email: gagness@synetic.com

By submitting your response, you certify that you are authorized to represent and bind your company.

Phillip Stark

Signature

Submitted at 5/20/2020 1:51:24 PM

pstark@synetic.com

Email

Supplier Note

Synetic has not changed any costing structure based upon the previous awarded contract. *Please reference 2. in the RFP. In this proposals, it was notated that the supplier should sign each sheet of the RFP. By signing this electronically Synetic interrupted this as complete.

Response Attachments

Lees Summit -Reorganized School District R-VII .pdf

Certificate of Insurance

Lees Summit R-VII E-Verify.pdf

Synetic e-verify

Bid Attributes

1 Introduction

The Lee's Summit R-7 School District is soliciting proposals for Electronic Asset Disposal Services. The district is soliciting proposals from qualified persons or firms to provide electronic asset disposal services, as needed, for the Lee's Summit R-VII School District. Lee's Summit R-7 School District (or the "District") is requiring proposers to submit their proposals electronically. Electronic submission help eliminate errors, eliminate unnecessary work, and is more friendly to the environment. Lee's Summit R-7 School District will not accept proposals that are submitted via email or fax machine. The District reserves the right to accept or reject any and all proposals and to waive any formalities or technicalities if deemed in the best interest of the District. It is the responsibility of all respondents to review the entire proposal, seek clarification of any item or requirement that may not be clear, and check all responses for accuracy before submitting a response.

2 Instructions to Respondents

1. All questions regarding this RFP shall be submitted online via the "Questions" tab of this bid opportunity. The District reserves the right to reject any and all proposals, to waive technical defects in proposals, and to select the proposal(s) deemed most advantageous to the District.
2. It is the responsibility of each respondent before submitting a proposal to examine the documents thoroughly and request written interpretation or clarifications soon after discovering any conflicts, ambiguities, errors, or omissions in the proposal documents. Requests for clarification must be submitted online via the "Questions" tab.
3. Changes to the specifications will not be allowed except by written addendum issued by the District through this online procurement system. Oral explanations or instructions given prior to award will not be binding.
4. Respondent shall quote net costs of all goods and services requested and all quotes shall include all transportation to destination and inside delivery.
5. There will be no public opening of the proposals.
6. Acceptance of this proposal or any part thereof, in writing, within ninety (90) days after the closing date, by the District shall constitute a legal and binding agreement; wherein, the vendor shall furnish the services in accordance with the specifications and offeror's proposal on the written order of the District.
7. The District reserves the right to award this contract in its entirety or to split the contract among bidders, whichever is in the best interest of the District. The District may accept any item or group of items of the bid unless qualified by specific limitation of the bidder.
8. To be considered, a firm must have at least three (3) proven clients of similar size to our district.

I have read and understand.

3 SELECTION PROCESS

The proposals will be evaluated by a District Selection Committee (DSC) comprised of selected District personnel. The overall process may consist of two steps: the first being a review and evaluation of all responsive proposals and the second being the interview phase for the short list of respondents selected for interview, if applicable.

Step One: Evaluation of Proposals

Members of the DSC will review and rate each responsive proposal based on the following criteria:

- a. The firm's experience in providing similar services to school districts or governmental agencies during the past five (5) years.
- b. Key personnel that will be assigned to the District's project, and their experience with similar projects.
- c. Data destruction services and reporting
- d. Project approach including project schedule and detailed approach to complete this project, familiarity with this project, identification of unique issues related to project, and the process proposed for communications with District staff.
- e. Cost

The Proposal Ranking Sheet for the evaluation of the proposals is included in this RFP. The DSC may request additional submittals.

4 Responding to Attributes

There are attributes, including this one, associated with this proposal. Some are notes and require no response, but most have a required response. **Please select each page from the bottom right-hand side of this list of attributes in order to view the next page of Bid Attributes.**

5 Attachments Required

Be sure to upload all required documents and forms to the "Response Attachments" Tab.

6 Purchase Agreements

Purchase Agreements shall be awarded in accordance with regulations adopted by the Lee's Summit R7 Board of Education and adhere to all applicable purchasing policies. Purchase Agreements will be negotiated with the lowest responsible bidder who meets the qualifications for quality, price, terms of bid, lead time, and determined to be in the best interest of the District. The bid award will be at the sole discretion of the District. The District reserves the right to reject any and all bids in part or in whole, and to accept the bid that is in the best interest of the District.

I have read and understand.

7 Terms of This Bid

The terms of this bid shall remain in effect for at least one year from date of award. All prices MUST remain firm during that time period. The District may make additional purchases at the itemized price listed in the bid packet for a period of one (1) year. The District may, at its option, renew the Contract for up to three (3) additional one-year contract periods by giving written notice to the supplier.

I have read and understand.

8 Bid Pricing

Prices shall be fixed with minimum adjustments allowed. If the bidder is awarded an agreement under this bid solicitation, the prices proposed by the bidder shall remain fixed for a period of one hundred eighty (180) days after the issuance of an initial purchase order or District Mastercard P-Card purchase, regardless of market conditions. After this period, the vendor may submit a price adjustments to the District based on a Manufacturer's Revised Published Price List. The request MUST contain a written notification from the manufacturer to the supplier or vendor of price increases. The Revised Published Price List or manufacturer's notification shall be submitted to the District at least thirty (30) calendar days prior to the effective date of the new price to be charged to the District. It shall be understood that such price adjustments shall not exceed the amount passed onto the supplier or vendor by the manufacturer. It shall be further understood that the District reserves the right to reject any price adjustments submitted by the bidder and/or to terminate the contract with the bidder based on such price adjustments.

The successful bidder(s) must agree to accept the District's Purchase Order or the District's Mastercard P-card for the work order. These purchases are tax exempt.

The Lee's Summit R7 School District will review all bid submissions with regards to pricing, product performance, equipment features, references and experience. The District plans to award the bid within 60 days after the bid opening.

I have read and understand.

9 Communications Statement

Communications: Contact between vendors and Lee's Summit R7 personnel during the proposal process or evaluation process is prohibited. Any attempt by vendors during the proposal process to contact Lee's Summit R7 personnel may result in disqualification. All communication shall go through the Procurement and Contracts Department during this competitive process. All questions received and the corresponding answers will be distributed to all bidders. No verbal responses will be provided. The deadline for questions about this proposal is stated in the Bid Activities and the district will not respond to questions after this time and date. Response to questions will be posted in the form of an addendum to this proposal. The vendors will be responsible for checking the website for any posted addenda.

I have read and understand.

10 General Terms and Conditions

I have downloaded and read the General Terms and Conditions from the ATTACHMENTS tab. By selecting this box, I agree to to the terms and conditions.

I have read and agreed to the T&C

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2 **Scope**

Specifications:

1. Response time criteria:

1.1 Under this contract, it is required that the vendor be available for service five (5) days a week, seven (7) hours a day.

1.2 The service provider shall provide a single telephone number and email address to assure prompt response from the District for the pickup of electronic equipment. The method of notification and the assignment of a driver to the call shall be the vendor's responsibility.

1.3 It shall be the District's responsibility, upon placing a call and/or email for service, to designate the response time needed and the location of the pick-up. Pick-ups of assets may include multiple sites within the District only.

1.4 The service provider shall verbally confirm to the initial request for pick-up service within twenty-four (24) hours of notification and shall have a qualified staff member on site within forty-eight (48) hours of the original notification. The District reserves the right to schedule times and dates for pick-up service to be performed under this contract.

1.5 Failure to deliver services in accordance with this contract and the contract terms and conditions, may result in the District, after due oral or written notice, contacting another service provider and requesting the work be performed by them. In this circumstance, the service provider shall not be entitled to any payment or damages and shall pay the District for any additional costs incurred. Failure to respond or report to the site within the agreed time frame, may be construed as a breach of this contract, and at the District's discretion, this contract may be terminated upon written notice by the District.

2. Post award information:

2.1 The service provider shall utilize competent employees in performing the work. At the request of the District, the service provider shall replace any incompetent, unfaithful, abusive or disorderly person in his or her employment. The District and the service provider shall each be promptly notified by the other of any complaints received.

2.2 The service provider shall be responsible for providing, maintaining and transporting all necessary and customary equipment and tools needed to fulfill the contract. In no event shall the District be responsible for any damages to any of the service provider's equipment damaged, destroyed or stolen.

2.3 Independent Vendor: The relationship of the service provider to the District shall be that of an independent vendor. Neither the service provider nor any of its employees shall be held or deemed in any way to be an agent, employee or official of the District.

2.4 Assignment and Subcontracting: The service provider shall not assign or subcontract the work, or any part thereof, without the previous written consent of the District.

3. Right of Owner to Terminate Contract:

3.1 The District, upon written notice, may terminate this contract, or any part thereof, as a result of the service provider's failure to render to the satisfaction of the District, the material, work and/or services required of it, including progress of the work and such abandonment or termination shall not be deemed a breach by the District. The District shall be the sole determinant in all termination for cause issues. The service provider shall not be entitled, nor shall the District give any consideration to claims for this contract, or any part hereof, by the District for cause. Such termination may come about for the sole convenience of the District. Upon receipt of written notification from the District that this contract or any part hereof, is to be terminated, the

service provider shall immediately cease operation of the work stipulated. The service provider and District's evaluation shall be entitled to just and equitable payment in accordance with this contract for any uncompensated work satisfactorily performed prior to such notice.

4.0 Services Provided:

4.1 Service provider shall provide logistical services in terms of labor, materials and vehicles to collect, remove transport and warehouse any end of life cycle electronic equipment requested by the District.

4.2 Service provider must be a Microsoft Authorized Refurbisher.

4.3 Service provider shall provide remarketing services through various means which include but are not limited to submitting bid invitations to additional asset disposition vendors, direct marketing or e-commerce vendors. If products are sold, they must work or be repairable. Service provider must also disclose at the time of bid, whether items are working or need repair.

4.4 Service provider must be an R2 certified recycling firm and shall provide data destruction services for the end of life cycle electronic equipment using the latest techniques and procedures that are compliant with DoD and NIST. Service provider shall provide the IT Department of the District with a Certificate confirming that the data destruction of each piece of equipment was performed according to standards. The certificate shall include the serial number of the asset.

4.5 Service provider shall provide a District member of the IT department the ability to witness the destruction of data tapes, disk drives and products that are large volume, such as file servers.

4.6 Service provider shall provide the District with an on-line database that is searchable by type of equipment method of destruction, date and asset number.

5. Revenue Sharing and Reporting:

5.1 Following the sale or other disposition of any of the District's equipment, Vendor shall issue a check to the District for a percentage of the gross revenue amount received less any fees associated. The percentage amount to be determined by Vendor and any other relevant charges shall be listed on the Bid Page Provided i this RFP document.

5.2 Service provider shall pay the District its share of the revenue percentage less fees on a monthly basis.

5.3 Service provider shall provide quarterly statements to the District to include YTD status, fees and commissions pertaining to assets removed from the District.

5.4 Service provider will provide the District with a lot inventory of every asset removed including the serial number and District asset number, due within 30 calendar days after removal from the District.

I have read and understand.

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SPECIFIC REQUIREMENTS OF RFP:

1. Purchase Agreements shall be awarded in accordance with regulations adopted by the Lee's Summit R7 Board of Education and adhere to all applicable purchasing policies. Purchase Agreements will be negotiated with the lowest responsible bidder who meets the qualifications for quality, price, terms of bid, and service, and determined to be in the best interest of the District. The RFP award will be at the sole discretion of the District. The District reserves the right to reject any and all bids in part or in whole, and to accept the proposal that is in the best interest of the District.
2. The terms of this RFP shall remain in effect for at least one year from date of award. All prices MUST remain firm during that time period.
3. Evaluation: This contract may or may not be awarded to more than one service provider based on all relevant considerations including, but not necessarily limited to: collection services, warehousing capacity, remarketing services, online database, reporting capabilities, revenue sharing rate, ability to perform services required and any other evaluative aspect which may impact this contract. The successful provider's first and major concern shall be service. An example of the evaluation score sheet is attached to this RFP for your reference.
4. Licenses and Permits: The *successful* respondent shall secure licenses imposed by law and ordinance and pay all charges and fees, **which shall include a current City of Lee's Summit, MO, business license.** Before issuance of a contract to the successful respondent, proof of the licenses (i.e. xerographic copy of the paid receipt or xerographic copy of the actual license) shall be provided to the LSR7 Purchasing Specialist to be kept in the file as part of the permanent record. It shall be the responsibility of the successful respondent to contact the Treasury Division of the City of Lee's Summit at 816-969-1125, for information to obtain business licenses.
5. Prices shall be fixed with minimum adjustments allowed. If the respondent is awarded an agreement under this RFP solicitation, the prices proposed by the respondent shall remain fixed for a period of one hundred eighty (180) days after the issuance of an initial purchase order or District Visa P-Card purchase, regardless of market conditions. After this period, the vendor may submit a price adjustments to the District based on a Manufacturer's Revised Published Price List. The request MUST contain a written notification from the manufacturer to the supplier or vendor of price increases. The Revised Published Price List or manufacturer's notification shall be submitted to the District at least thirty (30) calendar days prior to the effective date of the new price to be charged to the District. It shall be understood that such price adjustments shall not exceed the amount passed onto the supplier or vendor by the manufacturer. It shall be further understood that the District reserves the right to reject any price adjustments submitted by the respondent and/or to terminate the contract with the respondent based on such price adjustments.
6. The successful respondent(s) must agree to accept the District's Purchase Order or the District's Mastercard P-card for the order. These purchases are tax exempt.

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Schedule of RFP Process

Timeline for RFP Process:

The timeline listed below is the District's estimation of time required to complete the RFP process. All efforts shall be made to abide by this schedule; however, it is subject to change due to different circumstances.

- RFP Notification 3/17/20
- Receive Proposals 4/14/20
- Meet to review 4/22/20
- School Board 5/21/20

The District desires the execution of the contract to meet the following dates: Services need to begin after 6/30/20.

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No Deviations or Exceptions

Bidders are expected to bid on the items as listed on the Equipment Specifications List, or Scope of Work. If there are any deviations from the specifications or scope of work listed, the bidder is expected to make note, along with a brief description in the next below. The District reserves the right to determine the successful bidder and will make that decision based on the best interest of the District.

I have read and agree.

1 6	Deviations and Exceptions If your company intends to deviate from the Specifications listed in the attached documents, all such deviations and exceptions must be listed here, with complete and detailed conditions and information included. The District will consider any deviations or exceptions in its bid award decisions. The District reserves the right to accept or reject any proposals based upon any deviations indicated below. If none, please enter N/A (Not Applicable). <input style="width: 100%;" type="text" value="N/A"/>
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1 7	Cooperative Procurement with Other Jurisdictions This section is optional; it will not affect the agreement. 1) Sales will be made in accordance with the prices, terms, and conditions of the Request for Proposals and any subsequent term agreement. 2) There shall, however, be no obligation under the cooperative procurement agreement for any organization represented by MACPP or MARC to utilize the proposal or agreement unless they are specifically named in the Request or Proposals as a joint respondent. 3) All sales to other jurisdictions will be made on purchase orders issued by that jurisdiction. All receiving, inspection payments and other agreement administration will be the responsibility of the ordering jurisdiction. 4) Each jurisdiction that is a party to the joint proposal has authority to act as Administrative Contracting Officer with responsibility to issue purchase orders, inspect and receive goods, make payments and handle disputes involving shipment to the jurisdiction. If the District awarded you the proposed agreement, would you sell under the prices and terms of this agreement to any public school district or any other non-profit organization having membership in the Mid-America Council of Public Purchasing (MACPP) or Mid-America Regional Council (MARC) and located within the greater Kansas City metropolitan trade area? (All deliveries shall be F.O.B. Destination and there shall be no obligations on the part of any member of said Council to utilize this agreement). <input style="width: 100%;" type="text" value="Yes"/>
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1 8	Consultant Profile <p style="text-align: center;">CONSULTANT PROFILE</p>
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1 9	Lead Consultant Name Enter the Lead Consultant Firm(s) (or Joint Venture) name. <input style="width: 100%;" type="text" value="Synetic Technologies Inc"/>
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2 0	Lead Consultant Address Enter the Lead Consultant Firm(s) (or Joint Venture) address. street city, state zip <input style="width: 100%;" type="text" value="1120 Clay Street, North Kansas City, MO 64116"/>
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2 1	Lead Consultant Provider Please designate the service area provided by the lead consultant. <input style="width: 100%;" type="text" value="Local"/>
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2 2	<p>Year Provider Firm Established</p> <p>Please enter the year the provider's firm was established.</p> <input data-bbox="110 149 305 191" type="text" value="2007"/>
2 3	<p>Years of Experience</p> <p>Please enter the number of years of experience providing this service.</p> <input data-bbox="110 310 305 352" type="text" value="13"/>
2 4	<p>Licensed in Missouri</p> <p>Are you licensed to do business in the State of Missouri?</p> <input data-bbox="110 472 305 514" type="text" value="Yes"/>
2 5	<p>Principal Contact</p> <p>Please provide name, title, telephone number and email address of Principal contact</p> <input data-bbox="110 634 1572 676" type="text" value="Gary Agness, Vice President, 816-920-5558, gagness@synetic.com"/>
2 6	<p>Address of Office to Perform Work</p> <p>Please provide address of office to perform work if different than Lead Consultant Firm address.</p> <input data-bbox="110 795 1572 837" type="text" value="No response"/>
2 7	<p>Number of Persons Committed to District's Project</p> <p>Please list the number of persons by discipline that your Firm/Joint Venture will commit to the District's project</p> <input data-bbox="110 957 305 999" type="text" value="10"/>
2 8	<p>Joint Venture Areas of Responsibility</p> <p>If submittal is by Joint Venture or utilizes subcontractors, list participating firms/providers and outline specific areas of responsibility (including administrative and technical) for each firm.</p> <input data-bbox="110 1146 1572 1188" type="text" value="No response"/>
2 9	<p>Has This Joint Venture Previously Worked Together?</p> <p>Has This Joint Venture Previously Worked Together?</p> <input data-bbox="110 1314 305 1356" type="text" value="No response"/>
3 0	<p>Key Outside Consultants</p> <p style="text-align: center;">Key Outside Consultants</p> <input data-bbox="110 1476 1572 1518" type="text" value="N/A"/>
3 1	<p>Subcontractor #1 Name</p> <p>Please provide name of Subcontractor.</p> <input data-bbox="110 1633 1572 1675" type="text" value="No response"/>
3 2	<p>Subcontractor #1 Address</p> <p>Please provide address of Subcontractor.</p> <input data-bbox="110 1791 1572 1833" type="text" value="No response"/>

3 3	Specialty/Role with this Project Provide Subcontractors Specialty/Role with this Project. <input type="text" value="No response"/>
3 4	Worked with Lead Firm Before? Worked with Lead Firm Before? <input type="text" value="No response"/>
3 5	Year Firm Established Year Firm Established <input type="text" value="No response"/>
3 6	Years of Experience Please provide number of years experience providing this service. <input type="text" value="No response"/>
3 7	Subcontractor #2 Name Please provide name of subcontractor #2. <input type="text" value="No response"/>
3 8	Subcontractor #2 Address Please provide address of subcontractor #2 <input type="text" value="No response"/>
3 9	Specialty/Role with this Project Please provide subcontractors specialty/role with this project <input type="text" value="No response"/>
4 0	Worked with Lead Firm Before? Has this Subcontractor worked with the lead firm before? <input type="text" value="No response"/>
4 1	Year Firm Established Please provide year Subcontractors firm was established. <input type="text" value="No response"/>
4 2	Years of Experience Please provide subcontractors number of years of experience. <input type="text" value="No response"/>

4 3	<p>Resume of Key Personnel</p> <p style="text-align: center;">Resume of Key Personnel</p> <p>Gary Agness - With over two decades of leadership and Fortune 1000 account relationship experience behind him, Gary's contribution to Synetic and our customers is unquestionable. He has been an integral part of the Synetic team since 2006 and seen Synetic triple in size during his tenure. Gary holds the CITAD certification issued by the International Association of IT Asset Managers (IAITAM). He has helped enterprises across every vertical develop and improve their IT Asset Management (ITAM) and IT Asset Disposition (ITAD) programs to provide the utmost protection from all data security and environmental risks while maximizing ROI. Gary has a Bachelor's degree in Business Management from Grand View University where he played college baseball. He also has his Ministerial Credentials with the Assemblies of God and serves as an Associate Pastor at a local church. Gary is a devoted husband and father of two daughters.</p>
4 4	<p>Name of Key Personnel</p> <p>Provide name of key persons, specialists, or certified staff that shall be assigned to the District's project.</p>
	<p>Gary Agness - Directs all operations, Oren Gamble - Manages logistics and recoveries, Phillip Stark - Manages contract and projects, Chris Rausch & Tory Andrews - Recovery Drivers</p>
4 5	<p>Title of Key Personnel</p> <p>Provide job title of key personnel assigned to District's project.</p>
	<p>Gary Agness - Vice President. Oren Gamble - Sr Account Coordinator</p>
4 6	<p>Assignment</p> <p>Experience of Key Personnel: Provide previous or current assignment of key personnel related to this service.</p>
	<p>Gary Agness - has been working with Schools since 2006 and with Lees Summit R7 since 2015. Oren Gamble - Has an IT Asset Manager background and has been with Synetic supporting schools since 2016. Chris Rausch has been recovering IT equipment for Synetic since 2012. Tory Andrews has been with Synetic since 2014. Both Chris and Tory have an amazing track record of picking up IT equipment from schools in MO and Kansas. They have detailed knowledge of the sites and how to best serve each location efficiently.</p>
4 7	<p>Name of Firm with which Associated</p> <p>Experience of Key Personnel: Provide name of firm which assignment was/is associated with.</p>
	<p>Synetic Technologies</p>
4 8	<p>Years of Experience with this Firm</p> <p>Please provide assigned key personnel's experience with this firm.</p>
	<p>14</p>
4 9	<p>Years of Experience with Other Firms</p> <p>Please provide assigned key personnel's experience with other firms.</p>
	<p>10</p>
5 0	<p>Education</p> <p>Degree(s) or Certification(s)/Year/Specialization</p>
	<p>Gary Agness - Bachelor in Business Manager from Grand View University. Oren Gamble - Bachelor of Arts in English from University of Missouri.</p>
5 1	<p>Current Registration(s)</p> <p>Please provide current registration(s)</p>
	<p>No response</p>

5 2	Other Experience & Qualifications Please provide other Experience & Qualifications relevant to the proposed project <hr/> <i>No response</i>
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5 3	Project Narrative Use this space to provide a detailed project approach OR upload a response in the response attachments section. Including but not limited to: <ul style="list-style-type: none"> • Schedule and detailed approach is reasonable/responsive to District’s needs • Describe Services offered • Identify any and all proven techniques used • Roles of all involved parties clearly identified • Familiarity with project location as evidenced by proposal/interview (if applicable) • Identify/recognize critical or unique issues specific to the project and unique approaches used elsewhere • Proposed timeline for implementation of contract • Proposed communication process <hr/> <p>* Synetic can service and pickup from all locations within 1 week of request. * Full service ITAD program. We eradicate all data and are NAID AAA certified. We recycle properly through our R2 standards and certification. Our technicians repair and fix IT assets for resale and provide highest market ROI. * With our patented technology we are able to wipe all data on hard drives and IT equipment. We then provide a report with a certificate of destruction. - Gary Agness is the VP and oversee contracts and Synetic processes. - Oren Gamble assists every site with recoveries. He helps coordinate the best time for our Recovery team to be onsite. - Phillip Stark assists with project management and helps drive client satisfaction on each project. - Chris Rausch and Tory Andrews are our the lead Recovery Technicians. They will be on site to pickup all equipment set aside by the district and are very familiar with all LSR7 locations. - Jeff Brooks is our Sr Analyst and provides all reporting and certificates of destruction. * Synetic is very familiar with every site in the district and how to best recover from each location. We are familiar with your equipment and work well with the school point of contacts. * We have provided packaging material in advance to certain locations to help expedite the recovery and protect assets for maximum ROI. * Synetic is able to implement this contract immediately. * Communication with Synetic can be done by phone, 816-920-5558, or by email, ogamble@synetic.com</p>
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5 4	PROPOSAL SCORING CRITERIA PROPOSAL SCORING CRITERIA
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5 5	Evidence of Experience & References with Similar Accounts (Ref & Exp) Evaluation Criteria Evidence of Experience & References with Similar Accounts (Ref & Exp) The District will review and evaluate any/all proposals for the references and experience with similar sized school districts as indicated in the document. <ul style="list-style-type: none"> • Reliability of the firm, based on references given • Prefer firm that can obtain a 48 hour response time • Experience with other similar sized schools/ businesses
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5 6	Applicable Resources (Personnel Qualifications)
	Evaluation Criteria
	Data Destruction Services & Reporting
	The District will evaluate any/all proposals for the data destruction services for the end of life cycle electronic equipment.
	<ul style="list-style-type: none"> Techniques and procedures used by the firm are DoD and NIST compliant. Certificate provided including the serial number of the asset, confirming that the data destruction of each piece of equipment was performed according to standards.

5 7	Approach and Understanding of Scope
	Evaluation Criteria
	Approach and Understanding of Scope
	Evaluate the provider's approach to and understanding of the scope of services required in the RFP as evidenced by the vendor's proposal:
	<ul style="list-style-type: none"> Detailed approach is reasonable /responsive to District's needs. Familiarity with project locations as evidenced by proposal. Adequate response time to District needs.

5 8	Cost
	Evaluation Criteria
	Commissions & Fees
	The District will review and evaluate any/all proposals for the rate of commission proposed. Consider if the following conforms to the requirements of the RFP and the District:
	<ul style="list-style-type: none"> Commissions On-going fees

5 9	How many years has your company been in business?
	<input type="text" value="13"/>

6 0	References
	List multiple references and prior experience; preferably with other school districts or governmental agencies, in the last 3 – 5 year period; work or services in the same type and size to the project being proposed. Please list the following information for each school district:

6 1	Reference 1
	Reference 1

6 2	Reference #1 Contact Person's Name
	<input type="text" value="Todd Theen"/>

6 3	Reference #1 - Contact Person's School District/Business
	Independence School District
6 4	Reference #1 Address
	Enter Street address, city, state, zip code 201 N Forest Ave, Independence, MO 64050
6 5	Reference #1 Phone Number
	(816) 521-5300 x13001
6 6	Reference #1 Email
	todd_theen@idschools.org
6 7	Reference #1: Description of services performed and completion date
	Describe the services performed and completion date of project. Synetic provides complete ITAD services for ISD and have been a partner since 2013 to present. We recover all IT equipment, eradicate all data, and remove all asset tags. All services are done to our NAID AAA and R2 certifications. Provide asset reporting and certificate of destruction. IT equipment is repaired and we re-market at the highest value. We support ISD's Family Services program by providing laptops to families who need assistance.
6 8	Reference 2 Reference 2
6 9	Reference #2 - Contact Person's Name
	Kent Corser
7 0	Reference #2 - Contact Person's School District/Business
	Blue Valley Schools
7 1	Reference #2 Address: Street, City, State, Zip Code
	15020 Metcalf Ave. Overland Park, KS 66223
7 2	Reference #2 Phone Number
	(913) 239-4011
7 3	Reference #2 Email
	kcorser@bluevalleyk12.org
7 4	Reference #2: Description of services performed and completion date
	Describe the services performed and completion date of project. Synetic provides complete ITAD services for BVSD and has been a partner since 2015 to present. We recover all IT equipment, eradicate all data, and remove all asset tags. All services are done to our NAID AAA and R2 certifications. Provide asset reporting and certificate of destruction. IT equipment is repaired and we re-market at the highest value. We've supported BVSD with decommission of equipment from each school. Deinstallation, packaging, and removal. Our Synetic technicians have been deployed at the schools to help imagine their computers.
7 5	Reference #3 Reference #3

7 6	Reference #3 Contact Person's Name
	Matt Vrlenich
7 7	Reference #3 - Contact Person's School District/Business
	Olathe Public Schools
7 8	Reference #3 Address: Street, City, State, Zip Code
	14250 Black Bob Rd, Olathe, KS. 66062
7 9	Reference #3 Phone Number
	(913) 780-8012
8 0	Reference #3 Email
	mvrlenich@olatheschools.org
8 1	Reference #3: Description of services performed and completion date
	Describe the services performed and completion date of project.
	Synetic provides complete ITAD services for Olathe Public Schools and has been a partner since 2005 to present. We recover all IT equipment, eradicate all data, and remove all asset tags. All services are done to our NAID AAA and R2 certifications. Provide asset reporting and certificate of destruction. IT equipment is repaired and we re-market at the highest value. We've supported Olathe Schools with decommission of equipment from each school. Deinstallation, packaging, and removal. Our Synetic technicians have been deployed at the schools to help remove teacher stations and connect new equipment.
8 2	Additional References
	Additional References
	Additional reference information can be submitted as document. The document can be uploaded to the "Response Attachments" tab within the bid event.
	Be sure to include the following information:
	Reference Contact Name
	Reference contact's school district/business
	Reference address (street, city, state, zip)
	Reference phone number
	Reference email address
	Description of services performed and completion date

Bid Lines

1	Package Header
	Computers (Desktop, Tower, Laptop etc.)
	Quantity: <u> 1 </u> UOM: <u> EA </u> Total: \$14.50
	Supplier Notes: <u> \$5 per Desktop, Tower, Laptop etc. </u>

Package Attributes

1. Please provide a list of the methods of destruction and a brief description of each, that your company is currently utilizing:

Patented data sanitization platform compliant with current NIST 800.88 and DoD standards; NAID AAA compliant shredding.

Package Items

1.1 1 Pass DoD Level Sanitization

Quantity: 1 UOM: EA Unit Price: Total:

1.2 3 Pass DoD Level Sanitization

Quantity: 1 UOM: EA Unit Price: Total:

1.3 7 Pass DoD Level Sanitization

Quantity: 1 UOM: EA Unit Price: Total:

1.4 Assessment Fee

Quantity: 1 Unit Price: Total:

1.5 Disposal Fee

Quantity: 1 Unit Price: Total:

2 CRT Monitors

Quantity: 1 UOM: EA Unit Price: Total:

Supplier Notes:

3 Flat Panel Monitors

Quantity: 1 UOM: EA Unit Price: Total:

Supplier Notes:

4 CRT Televisions

Quantity: 1 UOM: EA Unit Price: Total:

Supplier Notes:

5 Smartboards

Quantity: 1 UOM: EA Unit Price: Total:

6 Desktop Printers

Quantity: 1 UOM: EA Unit Price: Total:

7 Enterprise Printers

Quantity: 1 UOM: EA Unit Price: Total:

8 Projectors

Quantity: 1 UOM: EA Unit Price: Total:

9 Network Switches

Quantity: 1 UOM: EA Unit Price: Total:

